

## Our Philosophy...

St. George Hotels are committed to success, through efficient leadership, team-work and through communication and mutual trust between management and staff. The management is committed to treat the staff fairly, with respect, consideration and honesty.

Through their work our staff is able to get professional satisfaction. In our turn we will encourage our staff for high and creative performance through training and development. Our staff's high performance would be recognized and they would be rewarded. In return however, each employee should be productive in his/her duties, and cooperative with every fellow colleague and every costumer. In addition, s/he should ensure and contribute to the growth of the Hotel's reputation.

In our Hotel, we will constantly support each other to succeed in providing quality service to the Costumer. The decisions will be taken in all levels of hierarchy, within the defined responsibilities framework. In that way we ensure the costumer's satisfaction which will later result in the rise of the profit of our Hotel.

Our "Product" will give value to the Costumer, at least depending on the money s/he pays. For the Costumer, that value will be consistent to the other Hotels' status in the market.

We have the responsibility to succeed in the scheduled income target as it will ensure the intended profit which would be positively correlated to St. George Hotel Enterprises investment.